

Restgate Limited

# Oaklodge Care Home

## Inspection report

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02 December 2020

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Oaklodge Care Home is a residential care home providing personal and nursing care to up to 36 people, some of whom are living with dementia. At the time of our inspection there were 25 people living in the service.

We found the following examples of good practice.

Enhanced cleaning and disinfection of all areas of the service took place to reduce the risk of cross contamination. Schedules were in place to support cleaning of high touch areas such as door handles and hand rails.

There was plenty of personal protective equipment (PPE) including masks, gloves, aprons and hand sanitiser available. PPE stations were located around the corridors and nearby all of the rooms where people were isolating. Disposal bins for used PPE were kept in people's rooms to reduce the risk of cross contamination.

A regular programme of testing for COVID-19 was in place for staff and people who lived in the service. The service were preparing to offer testing to relatives in the near future as part of the government roll out of this service.

Preparation of a visiting pod in the garden and the supporting processes were underway to facilitate people being able to see their loved ones again when it was safe to do so.

Changes had been recently made to support staff take staggered breaks and change into and out of their uniforms in an area which was cleaned after each use. This reduced the risk of infection spread between staff members.

The manager undertook daily walk arounds. This included reviewing and updating the infection prevention and control measures and practices in place throughout the service.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Oaklodge Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 2 December 2020 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.